

Needs Analysis Eliminates Costly Oracle Training Redundancies

Abreon conducted an assessment to gauge the educational needs of the client's employees and used the data to develop a customized Oracle education project plan tailored to the specific needs of the client.

An American multinational food manufacturing company, which distributes cereal and convenience foods to more than 180 countries, sought a people-development solution to prepare employees for an Oracle implementation.

The Challenge

The client sought an education-solution provider with substantial Oracle experience to:

- Identify the company's education needs
- Develop complex job aids to support education of manufacturing employees
- Document business processes
- Offer recommendations
- Minimize education expenses
- Develop ongoing Oracle education capabilities through the use of internal instructors to deliver training

Abreon effectively identified the educational needs of the client, preventing the documentation and delivery of irrelevant information pertaining to the Oracle implementation.

Our Solution

Abreon engaged instructional design consultants experienced in developing Oracle education solutions for this critical initiative and conducted an assessment to gauge the educational needs of the client's employees, using the data to develop a customized Oracle education project plan tailored to the specific needs of the client. The plan outlined the most effective job aids for the initiative and suggested an education delivery method.

The Results

Abreon effectively identified the educational needs of the client, preventing the documentation and delivery of irrelevant information pertaining to the Oracle implementation. The customized job aids provided employees with reference tools after completing the Oracle education program. These tools helped to ensure the employee knowledge transfer and assisted with the smooth transition of the new processes into the client's environment. Through Abreon's process documentation and course materials, the client effectively educated employees on the processes critical to the optimal utilization of Oracle.

For more information regarding corporate training and instructional design services offered by Abreon, Inc., call us at 1.800.338.5185.



More about Abreon

With over 30 years of experience implementing change for the Fortune 5000, Abreon transforms organizations by empowering their people to embrace the benefits of change. Our people-centric approach employs customized strategies that align, engage and educate people as they navigate change to produce measurable results. With more than 250 credentialed consultants, Abreon has the experience, talent and change agents to move your people forward.



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