

# Sixty Custom Courses

## Gain 100 Percent

### Participation of 2,000 End Users

*Abreon built approximately 60 courses, including 10 eLearning training courses for more than 2,000 end-users.*

*An American worldwide clothing and accessories retailer, with more than 150,000 employees around the world, turned to Abreon to prepare more than 2,000 employees to quickly learn and adopt new Oracle business processes.*

#### The Challenge

Instructional design and delivery (IDD) experts from Abreon were charged with accelerating employee adoption of newly implemented Oracle E-Business Suite Financials modules. Enterprise-wide deployment of new modules included: accounts payable, general ledger, iProcurement, project costing, procurement, cash management, fixed assets, iExpense, and multiple reporting tools.

*"You assisted in accelerating the adoption of the NGF solution by aligning the existing organization to new roles and responsibilities, and designing and delivering role-based, process-driven training. Our end-users were well-prepared from day one."*

## Our Solution

Abreon started by providing project-planning assistance and a job-focused, hands-on, modularized NGF curriculum. Using Oracle Tutor, Abreon created a comprehensive train-the-trainer program to ensure that client personnel could deliver training enterprise-wide. Abreon's team also built an electronic performance support system (EPSS), which incorporated a curriculum including:

- Participant Guides
- Exercises
- Work Instructions
- Competency Assessments
- Job Aids
- eLearning

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In support of training implementation, Abreon developed an education training delivery strategy and implemented an ASP-hosted learning management system (LMS) to support education management and tracking.

After the initial rollout of Oracle, client leadership asked Abreon's team to assist with further international rollouts. The Abreon team then successfully updated curriculum to support international training initiatives in Hong Kong, Japan, Korea, Singapore, Turkey, France, and the United Kingdom.

## The Results

With 100 percent employee participation on eLearning programs that were not mandatory, the global project was such a success that client executives have retained Abreon for ongoing assistance with communications and IDD. The client's chief financial officer said of Abreon's team, "You assisted in accelerating the adoption of the NGF solution by aligning the existing organization to new roles and responsibilities, and designing and delivering role-based, process-driven training. Our end users were well-prepared from day one."

*For more information regarding corporate training, instructional design and eLearning offered by Abreon, Inc., call us at 1.800.338.5185.*



## More about Abreon

With over 30 years of experience implementing change for the Fortune 5000, Abreon transforms organizations by empowering their people to embrace the benefits of change. Our people-centric approach employs customized strategies that align, engage and educate people as they navigate change to produce measurable results. With more than 250 credentialed consultants, Abreon has the experience, talent and change agents to move your people forward.



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