

Corporate Training Initiative Gets **600** Employees Oracle-Proficient by Go-Live

Abreon tailored a documentation and education solution that included creation of consistent documentation across all application segments

A global Electric Company, which offers a wide range of nuclear plant products and services to utilities, faced an Oracle implementation people-development challenge.

The Challenge

The client made the strategic decision to implement Oracle and sought an experienced partner who could lead an internal training team to successfully deliver Oracle instruction to approximately 600 employees. The client faced the challenge of introducing new management and manufacturing technologies, while simultaneously increasing functionality and productivity.

After implementation, Abreon also provided technical support for the application by resolving issues related to Oracle system administrative functions.

Our Solution

To successfully integrate Oracle into the client's environment, Abreon engaged both a documentation lead and training lead to ensure project deadlines were met by internal staff. This staffing approach allowed the company's internal trainers to utilize the training sessions to discuss department-specific functions.

The documentation lead was responsible for setting documentation standards for all trainers during education development, while the training lead was responsible for:

- Scheduling all training sessions
- Notifying trainers of their scheduled classes
- Verifying that all equipment in the training room was operational
- Assisting the trainers with any technical issues during their sessions

Abreon took advantage of Oracle Tutor expertise to quickly ramp up the project, allowing us to focus attention on the client's business processes and effectively incorporate them into training documentation.

Once training was completed, Abreon tracked the progress for each student and assisted the company's Oracle system administrator with user setup and Oracle responsibilities. After implementation, Abreon also provided technical support for the application by resolving issues related to Oracle system administrative functions.

Abreon tailored a documentation and education solution that included creation of consistent documentation across all application segments and developed a quick-reference mouse pad to maximize knowledge retention.

The Results

Through the customized solution, Abreon ensured the utilization of the new application, empowered the client's employees to use new system functionality, and increased post-training student knowledge retention through the development of follow-up performance reference tools.

For more information regarding technology adoption and training delivery offered by Abreon, Inc., call us at 1.800.338.5185.



More about Abreon

With over 30 years of experience implementing change for the Fortune 5000, Abreon transforms organizations by empowering their people to embrace the benefits of change. Our people-centric approach employs customized strategies that align, engage and educate people as they navigate change to produce measurable results. With more than 250 credentialed consultants, Abreon has the experience, talent and change agents to move your people forward.



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